



Webster Animal Control

What do you do if you have a neighbor's dog that is an excessive barker on a continuous basis?

Procedures to file a barking complaint:

1. This must be a “continuous” behavior for a complaint to be filed and not an occasional occurrence
2. Talk with your neighbors first before calling animal control and explain your concerns or the time of day that the behavior is occurring
3. Meet the dog(s) because dogs often only bark at strangers and not friends. Meet the dog with treats and ask the dog to sit or obey a command from you. This often will help with the behavior in the future.
4. Contact animal control with all of the following information: name of home owner (if known), address of the residence and the type and number of dog(s) at the address.
5. Keep a barking log of dates, times, and duration of the barking behavior or what trigger the barking on the recorded days
6. RING or any other surveillance videos of the barking dogs as evidence for a formal complaint.
7. File a formal complaint with the Code Enforcement office in the Town and Village of Webster
8. Submit a formal deposition to be filed in Town Court for a hearing and resolution

